

Ladysmith Urgent Care Patient Satisfaction Survey

Please take the time to fill out the survey and drop off or mail to:

Ladysmith Urgent Care
17428-E Center Drive
Ruther Glen, VA 22546

How did you hear of Ladysmith Urgent Care? (Friend, internet, website, phone book, etc.)

What was the date of your office visit? _____

How would you rate your visit based on the following:

1. Ease and convenience in being seen at Ladysmith Urgent Care:

- Excellent
- Very Good
- Good
- Fair
- Poor

2. Length of time to be seen

- Excellent
- Very Good
- Good
- Fair
- Poor

3. Convenience of Ladysmith Urgent Care Hours:

- Excellent
- Very Good
- Good
- Fair
- Poor

4. Friendliness and courtesy of the staff:

- Excellent
- Very Good
- Good
- Fair
- Poor

5. Satisfaction with facility and medical equipment used:

- Excellent
- Very Good
- Good
- Fair
- Poor

6. The visit overall:

- Excellent
- Very Good
- Good
- Fair
- Poor

Physician Satisfaction:

1. Quality of care provided by Dr. Gulati:
 - Excellent
 - Very Good
 - Good
 - Fair
 - Poor

2. Communication with Dr. Gulati
 - Excellent
 - Very Good
 - Good
 - Fair
 - Poor

3. Education provided to help you improve your health & stay healthy:
 - Excellent
 - Very Good
 - Good
 - Fair
 - Poor

4. Information from tests relayed in a timely manner:
 - Excellent
 - Very Good
 - Good
 - Fair
 - Poor

5. How would you rate the coordination of your follow up care:
 - Excellent
 - Very Good
 - Good
 - Fair
 - Poor

6. Would you recommend Dr. Gulati/Ladysmith Urgent Care:
 - Definitely Yes
 - Probably Yes
 - Definitely No
 - Probably No

Comments: _____

Thank you for taking the time to fill out the survey. We appreciate your feedback.